

25TH ABA NATIONAL FORUM ON CLIENT PROTECTION SPEAKERS BIOGRAPHICAL INFORMATION

Peggy E. Alford has been the Fee Arbitration Program Coordinator for the State Bar of Arizona since 2005. She worked as the Administrative Assistant for the SBA's Attorney Consumer Assistance Program from 1999 through 2002, and was a legal secretary prior to that. She has also taught at various colleges and universities in Arizona and Oregon. She holds a Master's Degree in History from Northern Arizona University, a Post-baccalaureate Paralegal Certificate from the University of San Diego, and earned her B.A. in Psychology from California State University, Fullerton.

Christine Anderson is a 1986 graduate of IIT Chicago-Kent College of Law. In 1988, after practicing for two years as an Assistant Public Defender in Rockford, Illinois, Ms. Anderson joined the Illinois Attorney Registration and Disciplinary Commission as counsel and currently holds the position of Senior Counsel. During her more than twenty-years of employment with the ARDC, Ms. Anderson has investigated and prosecuted hundreds of cases of attorney misconduct. Besides her investigative caseload, Ms. Anderson manages a litigation group, monitors the attorneys placed on probation by the Supreme Court of Illinois and supervision status by the Inquiry Board and is the staff liaison to certain bar association committees.

Professor Thomas R. Andrews is a law professor at the University of Washington since 1985. Prior to that, he was an associate in the Washington D.C. law firm of Shea and Gardner, where he practiced in a variety of areas including trusts and estates and asbestos litigation. Before entering private practice, Professor Andrews clerked for the Honorable Louis H. Pollak, U.S. District Court for the Eastern District of Pennsylvania. He is especially interested in law and ethics and in legal philosophy, and has taught undergraduate courses in philosophy, law and ethics, and medical ethics as a graduate student. His principal teaching and research interests currently are in the areas of professional responsibility, trusts and estates, and property, and community property. Professor Andrews is a member of Phi Beta Kappa and the Order of the Coif; he is a member of the District of Columbia and Washington State Bars, and he is a fellow of the American College of Trust and Estate Counsel. 2009 marks Professor Andrews' his third year moderating the Difficult Claims session at the ABA Client Protection Fund Forum.

Kenneth J. Bossong is the Director and Counsel to the New Jersey Lawyers' Fund for Client Protection. He is a former member and Chair of the ABA Standing Committee on Client Protection and the Advisory Commission on Client Protection Funds. He has spoken and written frequently on Client Protection issues. Along with Fred Miller of New York and the late Isaac Hecht of Maryland, Mr. Bossong is co-founder, and past president, of the National Client Protection Organization. Mr. Bossong earned a BA in Physics from Rutgers College in 1974 and his J.D. Degree from the Columbus School of Law of the Catholic University of America in 1977. He was admitted to the New Jersey Bar in 1977; the District of Columbia Bar in 1980; the U.S. Court of Appeals for the Third Circuit 1980; and the U.S. Supreme Court and the U.S. Patent and Trademark

Office in 1983. Stints with the U.S. Department of Commerce and in the general practice of law preceded the Client Protection Fund work that began in December of 1980.

Julie D. Brown is Broadcast Communication Manager, Division for Media Relations and Communication Services. Julie oversees the ABA Legal News Network, which creates and distributes television, radio and Internet news stories about the Association and the legal system to media nationwide. Julie is a veteran broadcast journalist with 13 years experience in television news as reporter and anchor, and an award-winning writer/producer in markets including Pocatello, Idaho; Eugene, Ore.; Sacramento; Minneapolis; and Louisville. In addition to her news reporting experience, Julie served as the director of public affairs for the Commonwealth's Attorney's Office in Louisville, and spent four years at Andersen Worldwide (Arthur Andersen and Andersen Consulting – pre-Enron), where she managed corporate communication programs. A Pocatello native, Julie holds a B.A. in speech from Idaho State University.

Angela L. Burke is Director, Marketing and Program Development, ABA Center for Professional Responsibility. Angie manages activities surrounding the Center's membership, marketing, publications, and program and planning efforts. Prior to joining the Center she served as a public relations consultant with the ABA Division for Media Relations and Communication Services, providing media outreach, training, and communication planning services for ABA entities and other state and local bar associations. She has also worked in the ABA Legal Technology Resource Center, managing activities relating to product development, sales and marketing. She has a Communications degree from Northwestern University in Evanston, Illinois.

James C. Coyle is Deputy Regulation Counsel for the Colorado Supreme Court Office of Attorney Regulation Counsel. In that capacity, he supervises the trial division of the Office; prosecutes lawyers in disciplinary, disability and contempt proceedings; represents the Board of Law Examiners in defending admissions cases; represents the Unauthorized Practice of Law Committee in investigating and prosecuting injunctive and contempt proceedings against non-lawyers; and handles other functions delegated by Regulation Counsel. He has been a trial attorney with the Office since 1990. Prior to that, he was in private practice with a Denver law firm, representing police officers and other public officials in federal civil rights litigation, employment law, and other matters. He earned his law degree from the University of Colorado. Mr. Coyle has been an active member of the Colorado Bar Association and has served on committees and subcommittees that have handled attorney regulation and unauthorized practice of law issues. Mr. Coyle has also presented numerous speeches, lectures and workshops for the ABA, CBA, local bar associations, continuing legal education programs, law schools, law firms, civic organizations and community groups on various professional responsibility and unauthorized practice of law topics.

Honorable Daniel J. Crothers is a Justice on the North Dakota Supreme Court, having been appointed to fill a vacancy in June of 2005. Before joining the Court he was engaged in civil litigation, and he also has experience prosecuting criminal cases. Crothers was president of the State Bar Association of North Dakota from 2001-2002 and

has served as a member and chair of several State Bar Association and Supreme Court committees relating to lawyer and judicial ethics and professional conduct. Those committees included a lawyer disciplinary screening committee, a lawyer professional conduct rule drafting committee, a judicial conduct rule drafting committee, and a judicial ethics advisory committee. He currently serves on North Dakota's Committee on Judiciary Standards, is chair of the Court Services Administration Committee and is a member of the American Bar Association Standing Committee on Client Protection.

Susan Forbes, Q.C. is the Director of Insurance for the Lawyers Insurance Fund at the Law Society of British Columbia. Ms. Forbes has been with the British Columbia lawyers compulsory liability insurance program since 1987, first as a claims examiner, then as the Claims Manager. In 1998, she was appointed Director of Insurance, with overall responsibility for the program. Since 2004, the insurance program has managed claims against lawyers for theft, as well as negligence. She currently supervises eleven professional staff and the annual expenditure of about Cdn. \$15 million. She was called to the B.C. Bar in 1982 and practiced as commercial litigation counsel for five and a half years. In 2002, she was recognized with the designation Queen's Counsel by the Attorney-General for her contributions to the profession. Ms. Forbes has been a guest speaker at the U.B.C. Faculty of Law, B.C. Continuing Legal Education Society and for both the Canadian and American Bar Associations. She is a member of the National Association of Bar Related Insurance Companies, Professional Liability Underwriting Society, Risk and Insurance Management Society, Canadian Insurance Claims Managers Association and Defence Research Institute. Ms. Forbes and the Lawyers Insurance Fund are affiliated with the NCPO through both organizational and individual memberships.

John S. Gleason is Regulation Counsel for the Colorado Supreme Court where he directs an office responsible for the regulation of Colorado attorneys and magistrates and the prosecution of unauthorized practice of law matters. He also serves as counsel to the Supreme Court Attorneys' Fund for Client Protection, State Board of Law Examiners, and as Special Counsel for the Commission on Judicial Discipline. Prior to his appointment as Regulation Counsel to the Supreme Court, he served as a senior trial lawyer and Deputy Regulation Counsel. He previously served as a criminal prosecutor and was in private practice with a law firm in Denver for several years. He attended Bowling Green State University and Columbia College as an undergraduate and earned his law degree from Ohio Northern University Pettit College of Law. Mr. Gleason is active locally and nationally with the National Organization of Bar Counsel, the National Organization of Judicial Counsel, the American Bar Association, the Colorado Bar Association, and is President of the National Client Protection Organization. Mr. Gleason serves as a member of the Colorado Supreme Court's Judicial Council and the Colorado Supreme Court's Standing Committee on the Rules of Professional Conduct. He is active in local community affairs and serves on a community foundation, a cultural commission, and is on the board of directors for a metropolitan youth sports organization. Mr. Gleason has also been an adjunct faculty member of Columbia College since 1985 and is a frequent lecturer at both area law schools.

Charles Goldberg represents plaintiffs and defendants in complex civil litigation, religious liberty issues, condemnations, professional and products liability, personal

injury lawsuits, securities arbitrations, and will contests. He represents clients before the Colorado Commission on Judicial Discipline, the Colorado Supreme Court's Grievance Committee, and other administrative bodies and he regularly serves as a mediator and arbitrator. Mr. Goldberg is currently serving a second three-year appointment by the Colorado Supreme Court as the first chairman of the Board of Trustees of the Colorado Attorneys' Fund for Client Protection. Mr. Goldberg holds a Juris Doctor from the University of Denver College of Law and received a Bachelor of Arts from the University of Colorado. Prior to joining Rothgerber Johnson & Lyons LLP, Mr. Goldberg was a District Judge for the Denver District Court from 1974-1978.

Michael E. Harmon is a Senior Staff Attorney with the Arkansas Office of Professional Conduct and is Counsel to the Arkansas Client Security Fund. He has been with the lawyer disciplinary agency since 1996 and has served as counsel to the Arkansas Fund since 1998. Michael is a member of the ABA Standing Committee on Client Protection.

Daniel R. Hendi is a 1983 graduate of the Western New England College School of Law. He has been with the New Jersey Lawyers' Fund since 1988 and is currently its Deputy Director. In addition to claim investigations and presentations to the Board, Dan has handled litigation for the New Jersey Fund before the New Jersey Superior, Appellate and Supreme Courts, the Federal District and Bankruptcy Courts, and the Third Circuit Court of Appeals. Prior employment included legal editing with Prentice-Hall Publishing, and associate attorney in private practice representing the Hunterdon (NJ) County Board of Freeholders in issues involving solid waste, transportation, public employee matters, and real estate and commercial law. A native of Argentina, Dan now resides in New Jersey with his spouse, Lisa, and two children, Cameron and Connor. He is the co-founder and past-president of Hunterdon Outreach Programs, a 501(c)(3) organization that brings sports opportunities to children with special needs, and volunteer/service hours to mainstream teens for community and academic credit.

Dr. Stafford C. Henry is a graduate of Amherst College, received his medical degree from the State University of New York Health Science Center at Syracuse, completed his psychiatry residency at the University of Michigan at Ann Arbor and served a fellowship in Rush University Medical Center's section of psychiatry and the law. Dr. Henry, board certified in both general adult and forensic psychiatry, specializes in the fields of addiction psychiatry, psychiatry and the law and matters central to the health and well-being of physicians, health care professionals and other high accountability professionals. He is a frequent consultant to government agencies, the judiciary, disciplinary bodies, law firms and corporate entities regarding chemical dependency, fitness for duty and other mental health-related issues in the civil and criminal arenas. Dr. Henry is also a psychotherapist. As a member of the staff of the Illinois Professionals Health Program, he assists, supports and guides Illinois health care professionals, advocates on their behalf and fosters and promotes wellness, healing and safe professional practices. In addition, Dr. Henry supports the clinical needs of patients in the Advocate Addiction Treatment Program who present co-occurring disorders.

Donald B. Hilliker is of counsel in the Chicago office of the law firm of McDermott Will & Emery, LLP. He has represented a wide-range of clients in complex commercial

litigation with a special emphasis on representation of lawyers and law firms in legal malpractice matters. He served from 1978 to 1995 as a member of the Illinois Supreme Court Committee on Professional Responsibility, which drafted the original Illinois Code of Professional Responsibility and its successor, the Illinois Rules of Professional Conduct. He was a member of the ABA Standing Committee on Ethics and Professional Responsibility from 1997 to 2003 and was its chair for two years. Most recently, he was a member of the ABA Commission to Evaluate the Model Code of Judicial Conduct. He currently is Chair of Coordinating Council of the ABA Center for Professional Responsibility. Mr. Hilliker is a member of the American Law Institute, a Fellow of the American Bar Foundation, a director and former President of the Legal Assistance Foundation of Metropolitan Chicago and an Adjunct Professor of Law at Northwestern University School of Law in its trial and ethics in advocacy program.

Stark Ligon has been Executive Director of the Arkansas Supreme Court Committee on Professional Conduct and Chief Disciplinary Counsel of its Office of Professional Conduct since January 1, 2001. A graduate of the University of Arkansas at Fayetteville (1968, B.A. - History) and the UALR Law School (1975) and licensed in Arkansas (1975) and in the Supreme Court of the United States (1978), he served as a chancery judge and later as a circuit judge in the Tenth Judicial District in southeast Arkansas (1985-1994), chief legal counsel to a governor, general counsel to a state agency, deputy prosecuting attorney, assistant city attorney, state judge advocate (Colonel, Retired) in the Arkansas Army National Guard, in private law practice in Warren and Little Rock, and as a mediator and arbitrator in private practice. He is a frequent presenter of continuing legal education programs, especially in the areas of the rules of attorney conduct, attorney trust accounts, fees, and the Arkansas attorney disciplinary system.

Janet Green Marbley is the Chair of the ABA Standing Committee on Client Protection. She is also the Administrator for the Supreme Court of Ohio Clients' Security Fund. The Ohio Supreme Court appointed her in March 1995. Ms. Green Marbley is licensed to practice law in the states of Ohio and Illinois. She is a Past President of the National Client Protection Organization (NCPO). Ms. Green Marbley is a past Chair of the ABA Advisory Commission on Lawyers' Funds for Client Protection, as well as a former member of the Standing Committee on Client Protection (1998-2000). She is currently the Ohio State Bar Association Delegate to the ABA House of Delegates.

John V. McShane is a partner with McShane & Davis, L.L.P. in Dallas, Texas. He has a B.A. in Economics with Honors from St. Mary's University (1964) and a J.D. from the University of Texas (1967). He has been Board Certified in family law by the Texas Board of Legal Specialization since 1981 (Board Certified in Criminal Law 1980-2004). He is a certified professional coach specializing in coaching lawyers and other professionals on top performance, career resilience and quality of life issues. Mr. McShane is a former Chairman of State Bar of Texas Grievance Committee, District 6A; former Chairman, District 6A State Bar of Texas Professionalism Enhancement Program; member of the Board of Directors, Texas Lawyers Concerned for Lawyers; and co-founder, Dallas Alliance of Collaborative Family Lawyers. He drafted disability provisions of rules of disciplinary procedure of State Bar of Texas and has been involved

in ongoing activities relating to rehabilitation and representation of impaired professionals.

Christine K. Nelson is a shareholder with Nelson, Connell, Conrad, Tallmadge & Slein, S.C., where she practices in the areas of legal malpractice defense, insurance agent errors and omissions defense, worker's compensation defense and insurance defense litigation. She has 29 years of experience in insurance defense law. Ms. Nelson frequently lectures to various professionals on topics relating to her areas of practice. She received her B.A. degree from the University of Wisconsin-Milwaukee and her J.D. degree from Marquette University. Ms. Nelson is a member of the State Bar of Wisconsin, Defense Research Institute and Civil Trial Counsel of Wisconsin (past president, chair and Board of Directors) and currently serves as chair of the State Bar of Wisconsin Committee on Resolution of Fee Disputes.

Catherine O'Connell is an Ethics Attorney for the Department of Homeland Security, Immigration and Customs Enforcement Agency (ICE). As an Ethics Attorney Ms. O'Connell provides advice and training to all ICE employees on ethics matters and also handles professional responsibility matters specific to ICE attorneys. Prior to joining ICE, Ms. O'Connell was the Assistant Professional Standards Counsel for the State Bar of Michigan for four years. As Assistant Professional Standards Counsel at the State Bar of Michigan Ms. O'Connell's duties included: providing ethics advice to Michigan attorneys and judges; heading the Unauthorized Practice of Law Department, investigating and prosecuting allegations of unauthorized practice of law; and managing the Lawyer Referral and Information Service. She also served as faculty at several continuing legal education seminars relating to ethics and unauthorized practice of law issues. Ms. O'Connell was in private practice for nine years before joining the State Bar of Michigan. She is a graduate of the University of Detroit Mercy School of Law and Michigan State University.

Victoria Rees, BA LLB, CAE is the Director of Professional Responsibility with the Nova Scotia Barristers' Society, responsible for complaints resolution, investigation and prosecution, ethics education and counsel, risk management including all compliance programs (trust and other audits), and direction with respect to the Lawyers Fund for Client Compensation. She served for a number of years until 2008 as Vice-President, Canada for the National Client Protection Organization, and has been a regular speaker at previous ABA Professional Responsibility and Forum Conferences. Victoria is completing her third year as Co-Chair of the International Bar Association's (IBA) Professional Ethics Committee. She is currently working with the Federation of Law Societies' National Model Code of Conduct Committee, and the IBA's Bar Issues Commission to create national and international model standards of ethical conduct for lawyers. Victoria was co-author of a paper published in the *Canadian Bar Review* in 2007 entitled "Beyond Conflicts of Interest to the Duty of Loyalty: From *Martin v. Gray* to *R.V. Neil*."

Carole R. Richelieu is the former Chief Disciplinary Counsel of the Hawai'i Office of Disciplinary Counsel and former Fund Administrator for the Lawyers' Fund for Client

Protection of the Supreme Court of Hawai'i. She has made numerous presentations on legal ethics, client protection, and professionalism, as well as authored many articles and contributed to numerous manuals. She was a member of the Hawai'i Supreme Court's Commission on Professionalism, and has been a co-chair and faculty on the Court's course on professionalism since its inception. She has served as a Supreme Court appointee to the Chief Justice's National Action Plan (producing the first one in the nation), Committee to Review the Code of Judicial Conduct, the Committee on the Certification of Legal Specialists, and the Committee on Unbundling Legal Services/Unauthorized Practice of Law, and continues to serve on the Board of Examiners. She is a Fellow of the American Bar Foundation, a Bencher with the American Inns of Court, a poll official, and a notary, and a member of the ABA, Hawai'i State Bar Association (on which she served many committees), and the ABA Center for Professional Responsibility. She was appointed by the ABA to serve on the ABA Advisory Commission on Lawyers' Funds for Client Protection (2000-2001) and Chair the Commission (2001-2002); currently, she is a member of the ABA Standing Committee on Client Protection. A former Vice-President and President of the National Client Protection Organization, she served as NCPO's liaison to the ABA Standing Committee on Client Protection and ABA Center Coordinating Council. She has participated in the International Association of Trial Lawyers China Project and fund raising for the Hawai'i Women Legal Foundation for many years, and served on the American Judicature Society's Special Committee on Court Conflicts

Herbert M. Rosenthal, a former chair of the ABA Standing Committee on Lawyers' Responsibility for Client Protection, served as chair of the ABA Working Group on Nonlawyer Practice and subsequent ABA Commission on Nonlawyer Practice. He is a past member of the ABA Standing Committees on Professional Discipline, Client Security Funds, Lawyer Responsibility for Client Protection, the Consortium on Legal Services and the Public, and several ABA State Evaluation Teams on Discipline Enforcement. Mr. Rosenthal retired as Executive Director of the State Bar of California and was a former General Counsel of the California Bar and a former President of the National Organization of Bar Counsel. He is currently an Emeritus board member of the Foundation of the State Bar of California and was a former President of the Foundation. He is a member and officer of the Board of the California Appellate Project which serves the California Supreme Court and the Court of Appeal, 2nd District to assure competency of counsel appointed to represent indigent criminal defendants on appeal. He is a member of the California Academy of Appellate Lawyers.

Jill A. Sperber is the Director of the Office of Mandatory Fee Arbitration at the State Bar of California. She has been the Director since 1999. From 1994-1998 she was a Deputy Assistant General Counsel with the Office of General Counsel of the State Bar of California. From 1990-1993 she was a Deputy Trial Counsel with the Office of Enforcement. Jill Sperber was previously in private practice in San Francisco, and worked for the Office of the Public Defender. She graduated from the University of San Francisco, School of Law and received a B.A. from the University of California, Santa Cruz.

James E. Towery is a partner in the firm of Hoge, Fenton, Jones & Appel in San Jose, California. His specialty is in the area of civil litigation, including business litigation, professional negligence, and the representation of public entities. Mr. Towery has extensive trial experience, and has represented a broad variety of clients in both state and federal court. Mr. Towery served as President of the State Bar of California in 1995-1996, and previously served as Chair of the state bar's discipline, ADR, and fee arbitration committees. He was a member of the ABA House of Delegates from 1989-1998, and is a past Chair of the ABA Standing Committee on Client Protection. Mr. Towery also served as president of the Santa Clara County Bar Association in 1989. He has lectured extensively on issues regarding attorney ethics, the attorney-client relationship, and professionalism, and teaches professional responsibility at Lincoln Law School. He also has served frequently as an expert witness, arbitrator and mediator in a wide variety of cases. Mr. Towery received his B.A. degree from Princeton University in 1973, and his J.D. degree from Emory University School of Law in 1976.

Honorable Harriet Turney is the Chief Administrative Law Judge of the Industrial Commission of Arizona. She previously served as General Counsel and Chief Bar Counsel to the State Bar of Arizona, and Special Counsel to the Arizona Commission on Judicial Conduct. She was a member of the ABA Joint Commission to Evaluate the Model Code of Judicial Conduct. The Commission's work culminated in the adoption of a new Model Code of Judicial Conduct by the ABA House of Delegates on February 12, 2007. She is a past chair of the ABA Standing Committee on Client Protection, and the ABA Center for Professional Responsibility Membership Committee. She has served on the ABA Commission on Lawyer Assistance Programs and the ABA Standing Committee on Professionalism. Judge Turney is a past chair and a current member of the State Bar of Arizona Member Assistance Committee. She graduated magna cum laude from the University of Dayton School of Law, and received her B.A. and M.A. from Kent State University.

Robert D. Welden has been the General Counsel of the Washington State Bar Association since 1988. Before that, he was a staff attorney and discipline counsel for the WSBA. He was admitted to the bar in 1970 and was in private practice in Seattle with the law firm Smith, Welden, Kaplan, Young and Withey, staff attorney with the Seattle Indian Center Legal Services, and the Seattle-King County Public Defender. He is a graduate of the University of Washington School of Law. He is the administrator of the WSBA Lawyers' Fund for Client Protection, and served as reporter for the WSBA Committee to Define the Practice of Law and the WSBA Future of the Legal Profession Study Group. He served as the administrator of the Washington Practice of Law Board. He was staff liaison to the Death Penalty Subcommittee of the WSBA Committee on Public Defense and co-authored its report. He has served in various capacities with the American Bar Association, including the Standing Committee on Professional Discipline, Standing Committee on Client Protection, Advisory Commission on Lawyers' Funds for Client Protection, and the Task Force on the Model Definition of the Practice of Law. He is a member of the National Organization of Bar Counsel, the Association of Professional Responsibility Lawyers, and he is a Fellow of the American Bar Foundation.