WEDNESDAY, APRIL 4

The conference events on Wednesday include the Symposium on ADR in the Courts for court ADR administrators, judges, neutrals, and researchers. Attendance at the Wednesday Symposium programs is included in the full conference registration. Those who wish to only attend the Wednesday programs should purchase a one-day Wednesday conference registration. Other Wednesday events include the ABA Law School Representation in Mediation Competition Nationals and the ABA Section of Dispute Resolution Leadership and Council Meetings.

SYMPOSIUM ON ADR IN THE COURTS

Welcome by Benjamin G. Davis, ABA Section of Dispute Resolution Chair

Plenary: ADR and A2J in These Complex Times  
*Columbia 1, 2 & 5 (Terrace Level)*  
9:00 am - 10:30 am

Promoting access to justice (A2J) is a primary goal of many court systems. This plenary session will examine the challenges to A2J in the current complex times and ways that court ADR programs may foster or impede A2J.

**Hon. Eric T. Washington (Ret.)**  
DC Court of Appeals  
Washington, DC

*Not for CLE*

BREAK  
*Columbia 6 (Terrace Level)*  
10:30 am – 10:45 am

Integrating Online Dispute Resolution into the Courts  
*Columbia 3 & 4 (Terrace Level)*  
10:45 am – 12:00 pm

Online Dispute Resolution (ODR) is here, and increasingly, courts and legal service providers are recognizing its potential in expanding access to justice for parties involved in low dollar value civil cases. This session will introduce a variety of ODR tools and show them in action, as well as addressing some of the potential ethical dilemmas technology can introduce. Growing out of more than two decades of real-world experience, the presenters will discuss these challenges and share ideas regarding best practices and important procedural safeguards.

**Sheila Purcell**  
Univ. of Calif. Hastings College of the Law  
San Francisco, CA

**Colin Rule**  
Tyler Technologies  
San Jose, CA

**Susan M. Yates**  
Resolution Systems Institute  
Chicago, IL

*General CLE Credit*  
*Keywords: Technology, Court ADR*
### SYMPOSIUM ON ADR IN THE COURTS

**Justice and the Quality of Court ADR**

*Columbia 11 & 12 (Terrace Level)*

10:45 am – 12:00 pm

Providing fair and efficient justice is among the courts' most fundamental responsibilities. What, then, are courts' quality assurance obligations when administering ADR programs or referring litigants to an ADR process or practitioner? Panelists and session participants will share and receive ideas, techniques, and tools to promote and evaluate the quality of court ADR programs.

**Moderated by Rebecca Price**, Director, ADR Program, United States District Court, Southern District of New York

<table>
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<th>Presenters:</th>
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<tr>
<td>Maureen A. Denihan, Esq.</td>
<td>Mandy R. Sarkissian</td>
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<tr>
<td>District Court of Maryland</td>
<td>Dispute Resolution Services, Virginia Judicial System</td>
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<td>Annapolis, MD</td>
<td>Richmond, VA</td>
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**LUNCH**

*On Your Own*

12:00 pm – 2:00 pm

**Not for CLE**

**Keywords: Court ADR**
SYMPOSIUM ON ADR IN THE COURTS

I’ll Do It My Way: Differences and Their Outcomes in Federal District Court ADR

Columbia 3 & 4 (Terrace Level)

2:00 pm – 3:15 pm

The Federal Judicial Center recently completed a comprehensive study of ADR in eight federal district courts. The district courts have wide discretion to design and manage their ADR procedures as they prefer, consistent with demands of the caseload, preferences of the bar, judges’ views of the role of a court, or almost any other factor. Consequently, ADR procedures vary greatly across districts. In what way? Why? And with what consequences? Moderated by the lead researcher from the FJC, join this panel of representatives from three study courts as they discuss their courts' ADR procedures and what the FJC’s findings may suggest for ADR policy and practice in the federal courts.

Moderated by Donna Stienstra, Federal Judicial Center, Washington, DC

Howard Herman
U.S. District Court, Northern District of California
San Francisco, CA

Robyn Weinstein
United States Federal Court Eastern District of New York
Brooklyn, NY

Lori Miller Young
United States District Court - Eastern District of Missouri
St. Louis, MO

General CLE Credit

Keywords: Court ADR
WEDNESDAY, APRIL 4

SYMPOSIUM ON ADR IN THE COURTS

Court ADR Case Management Systems - Overcoming the Obstacles 2:00 pm – 3:15 pm
Columbia 11 & 12 (Terrace Level)

Court case management systems typically lack adequate support for administering and tracking cases assigned to ADR. As a result, court ADR programs often rely on ancillary systems that require duplicate data entry. And, these ancillary systems don’t include data from the primary system that would be valuable in reporting, evaluating, and improving ADR program outcomes. Panelists, including experts in court case management systems, and session participants will share and learn from each other’s experiences addressing these challenges. They will identify approaches to establish robust systems for managing cases assigned to court ADR programs and administering and evaluating those programs.

Moderated by Alan Wiener, MACRO (MD Judiciary Mediation & Conflict Resolution Office), Annapolis, MD

Presenters:

John Matthias
National Center for State Courts
Denver, CO

Doug Van Epps
Michigan Supreme Court
Lansing, MI

Jamie L. Walter, PhD
AOC, Maryland Judiciary
Annapolis, MD

Keywords: Court ADR, Case Management

BREAK
Columbia 6 (Terrace Level) 3:15 pm – 3:30 pm

Ethically Speaking, Can a Judge Really be a Mediator?
Columbia 3 & 4 (Terrace Level) 3:30 pm - 4:30 pm

Beyond doubt, a judge at any level of the administrative or judicial system must act in accordance with the highest expectations of ethical behavior. But current ethical standards for either mediators or judges do not plainly establish standards for uniquely situated judge-mediators. Are judge-mediators more mediator than judge, or more judge than mediator? Do the ethical duties of a judge and a mediator conflict, or are the ethical principles for both roles compatible?

Presenter:

John A. Dietrich
ABA NCALJ
Washington, DC

Keywords: Court ADR, Ethics
SYMPHONY ON ADR IN THE COURTS

Court ADR Resource Share 3:30 pm - 4:45 pm
Columbia 11 & 12 (Terrace Level)

Court forms, websites, newsletters, blogs, journals, books... Learn about the resources others working in court ADR find indispensable and share the resources you use most. At this session you will find answers to issues that are hindering your court ADR program and you will have an opportunity to share something that really works for you. It will also showcase resources available at Resolution Systems Institute’s online Court ADR Resource Center (AboutRSI.org) since its renovation. Be sure to bring information about your favorite resource!

Susan M. Yates
Resolution Systems Institute
Chicago, IL

TOUR AND RECEPTION (TICKETED EVENT, AT NO CHARGE)

Tour of DC Superior Court Multi-Door Dispute Resolution Division 5:00 pm – 6:00 pm
Tour one of the first multi-door programs in the U.S.

❖ DC Multi-Door Dispute Resolution Division, Court Building C, 410 E Street NW, Washington, DC 20001

Educational Program and Reception at DC Court of Appeals 5:30 pm - 7:30 pm
Welcoming Remarks by Chief Judge Robert E. Morin of the Superior Court of the District of Columbia

❖ DC Court of Appeals, 430 E Street, N.W., Washington, D.C. 20001