

About Bob Harris

There are 1.4 million nonprofit organizations in the US – including associations, chambers and foundations. Bob has studied thousands of them to develop best practices for more effective management.

His career started in Washington, DC, working with Presidential Classroom and then he moved to Tallahassee, Florida to build an association management company. He is author of the book: **Building an Association Management Company**.

He teaches association management for Tallahassee Community College and is on the faculty for the US Chamber's Institute for Organization Management.

He has developed a comprehensive framework for evaluating nonprofit organizations and conducts operating reviews for ASAE. The Association Self-Auditing Process® has been used by nearly 4,000 organizations. It is a 150-point assessment system for improving operations, enhancing member service, training staff, and reducing risks.

His systems have been characterized as the Feng Shui of association management and he's been called both the Martha Stewart and Dr. Phil of association management.

His free website has hundreds of pages of management tips and templates.

Bob's career passions are demonstrated in two ideals:

- Promoting the impact and role of associations in America.
- Sharing the tools for making association staff and boards successful.